



## ONLINE AUCTION CONDITIONS

### **Bidding**

If you wish to bid for an item, click on the BID button alongside that item. You will then be asked to give the £value of your bid and details of how to contact you. You will be asked to confirm your bid (you can abort your bid at this point if you wish). If you confirm your bid and have given an email address, you will be emailed a confirmation of your bid. Such confirmation means that the Auctioneer has received your bid but not that it is eligible or accepted.

Some bids will be treated by the Auctioneer as ineligible:

- bids under the reserve price (for items which have a reserve price shown)
- bids under the minimum increment from the previous bid, where increments are being used. Such increments will be displayed above the item list.
- bids received before the auction's start date or after the end date
- bids which appear not to be bona fide bids; the Auctioneer has absolute discretion in judging whether or not a bid is genuine

Bids must be in pounds sterling.

Bids can only be retracted by permission of the auctioneer at his or her absolute discretion.

During the auction, the values of individual bids and the identity of bidders will be kept confidential by the Auctioneer but the value of the highest bid to date may be disclosed.

The closing of the online part of the auction is not necessarily the closing of the auction. The auction may subsequently reopen as a live auction for some or all lots. If so, the best bids at the close of the online auction will be carried forward to the live auction and treated there as opening bids. Please contact the Auctioneer if you wish to check whether a lot will be carried forward to the live auction.

When the auction has closed, the identities of successful bidders and the values of their winning bids will be disclosed to the respective donors and within the CH/CHSC community but not on this website.

You may bid more than once for an item if you wish.

Item descriptions are necessarily summaries. Each item description may also have a 'thumbnail' photo or other document included; please click on it to see a larger version. If you want more information about an item, please contact the Auctioneer who may (at his or her discretion) put you in touch with the donor or pass your query to the donor.

The highest eligible bid by the closing date of the auction will be considered as an unconditional offer to buy that item. If two or more highest bids for an item are identical, the bid received earliest will be considered to be the successful bid (emailed bid acknowledgments contain a date and time stamp).

Bids will be assumed not to include delivery (where delivery is applicable) unless this is stated in the description.

## **Payment**

Each successful bidder will be contacted by the Auctioneer within one week of the close of the auction and will then be expected to pay in full by cheque, cash or bank transfer (but *not* credit or debit card or PayPal) within a further week unless the item description states otherwise. Items will not be available for collection (or use or benefit – depending upon the nature of the item) until irreversible payment has been credited to the auction's bank account. Among other things, this means that cheques must have cleared.

If you are the successful bidder for an item but – whether or not you have paid for it – there is subsequently a dispute about the description of the item or anything that might reasonably be construed from the description, you must inform the Auctioneer within 30 days.

## **Auctioneer**

The *Auctioneer* is one or more individuals who will receive bids when they are made, will discard ineligible bids, and will contact the successful bidders and collect payments.

The Auctioneer may withdraw items from sale at any time. If bids have already been placed for a withdrawn item, each bidder will be notified.

The Auctioneer may freely amend the description of any item before bids for it have been accepted, but after the first bid has been accepted only cosmetic changes to any description will be made. If it is necessary to make a material change to a description, the item will be withdrawn from sale and re-listed as a fresh item.

The Auctioneer may add new items to the auction after it has opened.

## **Privacy**

The CH will use bidder contact details (including email addresses) only for the purposes of this auction.